

Leader Upheaval: Transforming leadership in the law

Overview

No. of CPD Units:3

CPD Skill Area/s:PSPM

Experience Level:Experienced

Delivery Method:Workshop

Date & Time

Thursday 17 October 2024 10am–2.30pm

Transform your leadership style and enhance client and stakeholder relationships with this interactive masterclass delivered by Professor Michele DeStefano, Chair of Harvard Law School's Impactful Leadership program.

This session offers a unique opportunity to draw on Professor Michele DeStefano's extensive expertise to explore changing client expectations and how to meet them. Obtain practical strategies on how to be a more effective leader, and explore the importance of cultivating a collaborative culture to enhance client and stakeholder relationships.

Through real client interaction examples, group discussions, and self-reflection exercises, shift your focus from service delivery to creating client-centric experiences that enhance relationships, retention and loyalty.

Workshop inclusions:

- A copy of Professor DeStefano's book, *Leader Upheaval*
- Networking opportunities: Connect with peers and our esteemed speaker over lunch
- Morning tea and lunch

Click the image below to watch Professor Michele DeStefano introduce this transformative masterclass.

Areas of Law

Venue

Law Institute of Victoria Level 13, 140 William Street

Agenda

Day	Thursday 17 October 2024	^
9.30am	Registration opens	▼
10am	Keynote Address Meeting New Expectations and Transforming Leadership Style	▼
11.40am	Morning tea	
12pm	Workshop Enhancing Client/Stakeholder-Centricity: A Move From Services to Experiences	▼
1.20pm	Lunch and Networking	
2.30pm	Workshop Close	

Presenters



Professor Michele DeStefano, Chair of Harvard Law School's Impactful Leadership Program

Professor, author, speaker, and consultant to professional service firms and corporate legal departments on leadership, client-centricity, culture change, collaborative creative problem

solving, multidisciplinary teaming, strategic influence, personal branding, powerful pitching, and innovation.

Michele DeStefano is a highly innovative legal professional with a passion for creative problem-solving, collaboration, culture change, and innovation in law. As a professor at the University of Miami who teaches design thinking at the law and engineering schools and a Faculty Chair in Harvard Law School's Executive Education Program, Michele is an internationally recognised thought leader who has been named a Legal Rebel by the ABA and one of the top 20 most innovative lawyers in North America by the Financial Times Innovative Lawyers.

Registration

Registration closes on Tuesday 15 October or when the workshop reaches capacity.

Full pricing details

- Member (1-2 members): \$1375 per delegate
- Group member (3+ members): \$1094.50 per delegate

- Non-member (1-2 non-members): \$1650 per delegate
- Group non-member (3+ non-members): \$1375 per delegate

For groups of three or more, please complete the [booking request form](#). Allow 1-2 days for your request to be processed and to receive an invoice with the group discount applied.

Further assistance with your registration, contact the events team by phone 03 9607 9473 or email register@liv.asn.au.

Not yet a member? Join the LIV and save on continuing professional development, training and events. Members also have access to exclusive resources, practice support services and discounts from our partners. [Click here](#) to learn more about membership or call 03 9607 9470 to join now.